



National Service Scheme
Govt. Degree College Pulwama, J&K

E. mail Address: nss@gdcpulwama.edu.in



Report on Awareness regarding SIGMA- Students Integrated Grievance and Messaging Application

The NSS Units of this college organized a Student Awareness and Counselling Program on 20th and 21st August 2025 regarding the SIGMA (Students Integrated Grievance and Messaging Application) portal launched by the Director Colleges, Higher Education Department of Jammu and Kashmir. The initiative aimed to sensitize students about the online grievance reporting and redressal system, ensuring direct, confidential, and prompt communication with higher authorities without intermediaries.

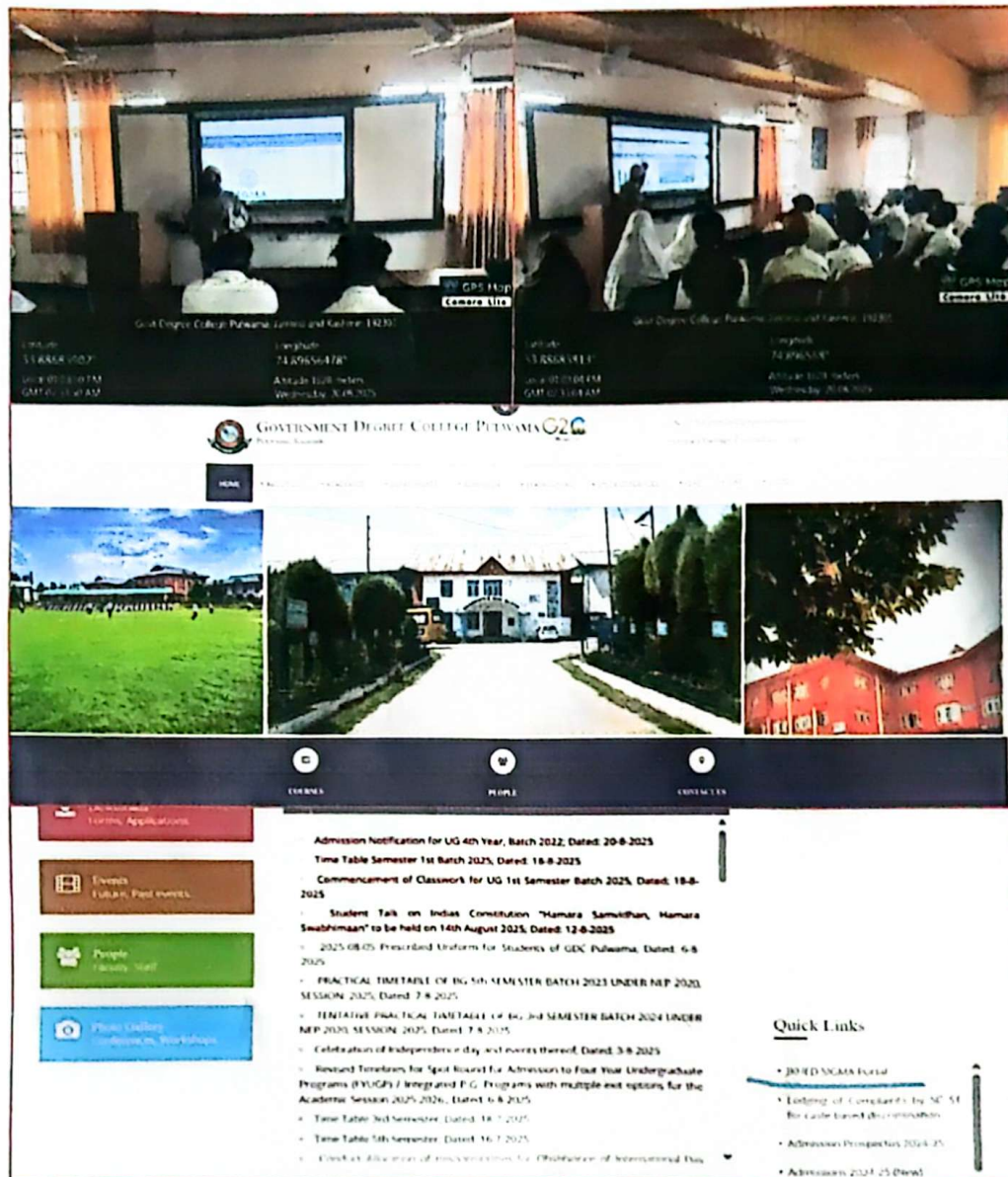


A campus-wide drive was held through pamphlet distribution, QR code postings at prominent spots, and verbal counselling sessions across different locations of the campus to ensure maximum outreach. Hands-on training was imparted to the students on portal use, including login, messaging fields, and submission procedures, so as to build their confidence in using the application. Students from all semesters and disciplines participated enthusiastically, reflecting the success of the initiative in creating awareness about this student-centric platform. Special sensitization sessions were also held in the Department of Computer Applications where the portal was displayed live, and students were given step-by-step demonstrations of the registration process. Furthermore, to ensure easy access, an icon was updated on the official website of GDC Pulwama to directly redirect students to the SIGMA portal.

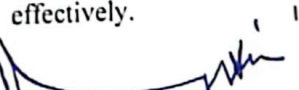


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The drive is expected to significantly improve grievance redressal, enhance communication flow, and strengthen the overall academic environment by aligning students with national-level initiatives. The program was successfully conducted and concluded under the able guidance of Ms. Waseema Hamid (NSS Programme Officer), with the active participation of NSS volunteers and staff members, ensuring that this vital information reached the student community effectively.


NSS Programme Officer
Ms. Waseema Hamid


PRINCIPAL
Dr. Haris Izhar